

Quality Policy

GALAM Ltd. is committed to continuously improving the quality of its products and its services, and to the performance of its integrated quality management system regarding environmental, health and safety issues.

The management perceives quality as the lever for its economic growth, and as the assurance of its future, for the benefit of its owners, employees and customers.

As a learning organization, and in order to achieve these quality goals, Galam's management will operate in the following way:

- » GALAM creates culture of quality and excellence in all of its sectors, and cultivates pride and involvement in its employees.
- » GALAM places an emphasis on the prevention of defects by planning before acting, as the correct way to improve the quality of its products and services, and to reduce costs.
- » GALAM allocates resources to promote Good Manufacturing Practices (GMP) as accepted by the food industry, and to insure the quality and safety of its products (e.g. HACCP, BRC).
- » GALAM uses feedback from its clients and its suppliers as a tool for the improvement of its products and services.
- » GALAM adopts the leading standards: ISO 9001, ISO 14001, OHSAS 18001 as the basis of its integrated quality management system, allocates the resources and encourages the implementation of these standards by every one of its employees.
- » GALAM allocates the resources for compliance with the laws, regulations and decrees of the Israeli government and those of the countries in which it operates, in regard to quality, environmental, health and safety issues.

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- » GALAM performs procedures for the identification of hazards which may affect food safety, environmental or occupational health and safety. GALAM assesses the risks and implements reliable controls.
- » Galam will promise its employees a safety regime to secure its products and premises (Including the IT system) from wanton vandalism, burglary, stealing and terror threats.
- » GALAM investigates every incident of non-compliance with the integrated quality management system requirements, in order to identify the root causes and prevent reoccurrence.
- » GALAM creates an organizational culture that assures the protection of quality throughout the organization, and assures the creation of healthy and safe working conditions, which are friendly to the environment.
- » GALAM considers its employees as a vital asset for achieving its goals. It allocates the resources necessary for their education and training, and encourages the employees to be involved in planning, establishing and implementing the integrated quality management system.
- » GALAM provides current update information on aspects of the environment, health, safety and quality of our products and processes, and acts to ensure that this information has been assimilated by its employees, suppliers, contractors and the public.
- » GALAM audits its integrated quality management system for effective implementation of this policy, and reviews the policy to make sure it is relevant for the organization.

